

Holiday Surcharges

Holidays may include but are not limited to:

- President's Day weekend
- Spring Break
- Easter weekend
- Memorial Day weekend
- Fourth of July Week (July 2nd – 5th)
- Labor Day Weekend
- Thanksgiving Week
- Christmas and New Years

A \$10 holiday charge is incurred for *each visit* on each of the following days:

2025

- New Years: December 31, January 1, 2
- President's Day weekend: February 15, 16, 17
- Spring Break: March 15 - 22
- Easter Weekend: April 18 - 21
- Memorial Day Weekend: May 24, 25, 26
- Independence Day: July 4, 5, 6
- Labor Day: August 30 - September 1
- Thanksgiving 2025: November 27 - 30
- Christmas & New Years: December 20, 2025 - January 4, 2026

Cancellations

- **Recurring Services*** - during non-holiday times require a 48-hour notice. If cancelled less than 48 hours before start time, you will be charged 50% of total due.
- **Out-of-Town Services** - bookings are fully refundable if cancelled before 3 weeks of start date, and 50% refundable if cancelled before 2 weeks of start date.
- **Holidays** - *All bookings* will require a 50% non-refundable deposit. Cancellations made less than 3 weeks from the start date will be charged 100% of total due.

**Recurring Services refer to regularly scheduled, ongoing visits, not for out-of-town travel. For example: you are booked every Tuesday at 9am.*

Inclement Weather Policy for *Recurring Dog Walks*

If the weather is not suitable for walking due to rain or excessive cold or heat, we will work with you to reschedule if possible, otherwise the service will be cancelled without charge to you.